Dear Friends:

What a year for the Bon Secours family and the Richmond community! With pride we share that in 2013, our health system built new and unprecedented partnerships with the city of Richmond and the Washington Redskins, making it possible for expansion of our commitment to building healthier communities across underserved areas of Richmond.

Our sponsorship of the Bon Secours Washington-Redskins Training Center has been a positive catalyst for economic development in our city, bringing in more than 165,000 visitors, breaking NFL training camp records, and adding $10.5 million to the city’s economy.

More importantly, the partnership made possible for Bon Secours to increase its outreach to communities in need, focusing on chronic disease management, overall wellness and prevention. The partnership paved the way for a new facility near Richmond Community Hospital designed to bring additional wellness, education and health care services to patients, as well as secured the historic Westhampton School near the St. Mary’s campus, which will soon be home to the Bon Secours Memorial College of Nursing and the St. Mary’s School of Medical Imaging.

It has indeed been a productive and successful year. Our hospitals continue to be top performers by national standards and continue to provide the highest level of care and best practices and outcomes for our patients, with groundbreaking care in cancer and cardiac services, just to name a few.

We attribute our success to the dedication of our employees, medical staff and partners in the community, and remain grateful for the support and commitment of those who help to make the mission of the Sisters of Bon Secours a reality in central Virginia.

Sincerely,

Sister Anne Marie Mack, C.B.S.
Senior Vice President for Sponsorship
Bon Secours Richmond Health System

Peter J. Bernard
Chairman/CEO
Bon Secours Virginia Health System

Bon Secours Regional Health System

Community Commitment at cost FY13

$98.4M

Charity Care $54M

Medicaid $24.4M

Other Community Benefits $20M

TOTAL COST OF COMMUNITY COMMITMENT $98.4M
ST. MARY’S HOSPITAL
Since 1946, St. Mary’s Hospital has served central Virginia, providing compassionate, award-winning health care for newborns to seniors. We have continued to grow to meet the health needs of our community, including expanded emergency care and surgical services.

2013 Highlights:
• Magnet® redesignation by the American Nurses Credentialing Center for Nursing Excellence
• Named one of the nation’s 50 Top Cardiac Catheterization Laboratories by Truven Health Analytics
• 1st 3 hospitals in Virginia named to the “100 Best Hospitals with Great Heart Programs” list by Becker’s Hospital Review
• Ranked among the top 10 percent in the nation for critical care, stroke care, and poststabilization by Healthgrades®
• Evelyn D. Reinhart Guest House
• Ronald McDonald House Charities Rooms
• Westhampton Lease

RICHMOND COMMUNITY HOSPITAL
Since 1967, Richmond Community Hospital has been serving the needs of Richmond residents. We were honored as a top performer for EHR patient safety and earned recognition for achievements in patient care and safety from the Institute for Healthcare Improvement. We have a dedicated 40-bed unit for acute psychiatric treatment and stabilization, including 24-hour emergency psychiatric evaluations.

2013 Highlights:
• NICHE Exemplar designation
• Lantern Award Recipient (one of three in the state)

MEMORIAL REGIONAL MEDICAL CENTER
At Memorial Regional Medical Center, our mission is to deliver compassionate, quality health care to every patient, every time. Our world-class physicians are experts at treating a wide range of medical conditions, but we also believe in treating the whole person. We serve residents in Richmond, Hanover, and Henrico counties and Virginia’s Northern Neck.

2013 Highlights:
• NQF Designation
• Beacon Award for Excellence
• America’s 100 Best Hospitals, Healthgrades®
• Designed Hospital for Clinical Excellence

Memorial Regional Medical Center is committed to improving the health of the community and providing personalized compassionate care to each patient. As a state-of-the-art fully wired facility, we offer the latest in digital technology and clinical innovations. We also provide a full range of medical and surgical services and are fully accredited by the Joint Commission (JCAHO).

2013 Highlights:
• Partnership for Patients Award, U.S. Department of Health and Human Services
• NICHE designation, Hartford Foundation
• Distinctive Hospital Award for Clinical Excellence
• America’s 100 Best Hospitals for Critical Care, Healthgrades®

ST. FRANCIS MEDICAL CENTER
Comprehensive 2013, St. Francis Medical Center is committed to improving the quality of care for moms and babies award, March of Dimes

2013 Highlights:
• Gold-Level Beacon Award for Excellence
• American Association of Critical-Care Nurses Regional Summit for the Elderly Care/Stroke Award

ST. FRANCIS MEDICAL CENTER
Comprehensive 2013, St. Francis Medical Center is committed to improving the quality of care for moms and babies award, March of Dimes

2013 Highlights:
• Gold-Level Beacon Award for Excellence
• American Association of Critical-Care Nurses Regional Summit for the Elderly Care/Stroke Award

BON SECONS RICHMOND HEALTH SYSTEM

BON SECONS community outreach programs
Free Clinic Partnership of Central Virginia
Richmond Community Health and Radiation Institute
Hospital Volunteer Services
Lamb and Learn Program
Senior Outreach
St. Joseph’s Outreach Clinic
St. Joseph’s Outreach Clinic (Community Hospital Health Outcomes Partnership)

SEED grants were created by Bon Secours health system in partnership with Local Initiatives Support Corporation (LISC). The grants are awarded to entrepreneurs in Richmond’s East End dedicated to rebuilding the neighborhood. Since SEED was established in 2011, 14 businesses were granted awards, with funding totaling $50,000 to $150,000.

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